

PRIVACY POLICY

This privacy policy sets out how Barn Services Ltd uses and protects any information you provide when using this website. Barn Services Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured it will only be used in accordance with this privacy statement. Barn Services Ltd may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 1/5/2012 and includes GDPR from May 2018.

WHAT WE COLLECT

We may collect the following information:

- 1) Name and job title
- 2) Contact information including email address
- 3) Demographic information such as postcode, preferences and interests
- 4) Other information relevant to customer surveys and/or offers

WHAT WE DO WITH THE INFORMATION WE GATHER

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

1) Internal record keeping - We may use the information to improve our products/services. We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address you have provided. From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail. We may use the information to customise the website according to your interests.

2) Security - We are committed to ensuring your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

HOW WE USE COOKIES

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes/dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

LINKS TO OTHER WEBSITES

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, do note that we have no control over that other site. Therefore, we cannot be responsible for the protection/privacy of any information you provide whilst visiting such sites and they are not governed by this privacy statement. Exercise caution and look at privacy statements applicable to the website in question.

CONTROLLING YOUR PERSONAL INFORMATION

You may choose to restrict collection or use of your personal information in the following ways:

- 1) Whenever you are asked to fill in a website form, there may be a box you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes. If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at barnservices@aol.com. We will not sell, distribute or lease your personal

information to 3rd parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional details re 3rd parties which we think you may find interesting.

2) You may request details of personal information we hold about you under the Data Protection Act 1998. If you would like a copy of information held on you, write to: BARN SERVICES LTD, BRAMLEY HOUSE, CHELMSFORD ROAD, WHITE RODING, ESSEX CM6 1RF. If you believe any information we are holding on you is incorrect/incomplete, email or write to us. We will promptly correct anything then found to be incorrect.

PRIVACY POLICY with GDPR

We need to provide you with certain information on the personal information we collect from you (also called "Data") and the information below sets out how we may collect the information and use it. We take your privacy and security of any information (which, for the purposes of this Notice we refer to as 'Personal Data') that you provide to us seriously. It is this policy (together with all our other Terms of Use) as documented or referred to on our website and which sets out the basis on which any personal data we collect from you or that you provide to us will be processed by us. Please read the following to understand our views and practices regarding your personal data and how we will treat it. By visiting our website and by completing or filling any of our forms you are accepting and consenting to the practices described in this policy.

FORMALITIES

For the purposes of the EU General Data Protection Regulations and any subsequent UK legislation based on those Regulations (GDPR) the data controller is this co and our Data Protection supervisor is J. Malyon. Contact if you have any issues about how your data is being used. In our opinion we are not required to and have not appointed a formal Data Protection Officer.

THE DETAIL

We may collect and process the following data. Information you give to us: This is information about you that you give us by filling in forms on our Website (including the information you provide when you register to use our website, subscribe to our service, search for a product, place an order on our Website or participate in any function on our Website) or completing any forms that we have provided you with or by corresponding with us by phone, email or otherwise. To be clear this information may include your name, address, email address and phone number, financial and credit card information, personal description and photograph. With regard to each of your visits to our website we will automatically collect the following information.

Technical Information. This may include, for example the IP address used to connect your computer to the internet, your log-in information, browser type and version, and time-zone setting.

Information about your visit. This may include the full URL through and from our Website including date/time. Such information as is otherwise provided by you in order for us to reasonably be able to provide you with our services. We may also receive information about you from other sources including other websites we operate or other services we provide. We may share that data internally and combine it with data we have already collected. We will only share and combine your data so we can provide the services or other services/products you have requested. We work closely with some 3rd parties (including eg business partners, sub-contractors, payment and delivery services, advertising networks, analytics providers, search information providers and credit reference agencies). We can notify you when we receive information about you from them and the purposes for which we intend to use that information. It is possible we may collect information as a result of combining certain data collected or which has been inferred by analytical algorithms. Any such information will only be used if we can reasonably assume it will comply with this policy.

We use information held about you in the following ways: If you provide us with information you consent to us using it as follows: to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us:

To provide you with information about other goods/services we offer that are similar to those that you have already purchased or enquired about or which we reasonably feel would be of interest to you...to provide you with permitted selected 3rd parties to provide you with information about goods/services we reasonably feel may interest you. If you are an existing customer we will only contact you by electronic means (email or

SMS) with information about goods/services similar to those which were the subject of a previous sale or negotiation of a sale to you. If you are a new customer, and where we permit selected 3rd parties to use your data we (or they) will contact you by electronic means only if you have consented to this).

To notify you about changes to our services.

To ensure content from our website is presented in the most effective manner for you and your computer. You consent to us using information we have collected about you either directly or from other sources (but not necessarily directly from you) for:

WEBSITE - To administer our Website and for internal operations including trouble-shooting, data analysis, testing, research, statistic and survey purposes.

To improve our Website to ensure content is presented in an effective manner for you and your computer.

To allow you to participate in inter-active features of our service when you choose to do so.

As part of efforts to keep our Website safe and secure.

To measure or understand the effectiveness of advertising. To make suggestions and recommendations to you and other users of our Website about goods or services that may interest you or them.

OUR BUSINESS RELATIONSHIP WITH YOU

To contact you to provide our services/products...for internal record keeping...to provide you with our products...information we receive from other sources. We will use this combined information for purposes set out above depending on the types of information concerned. These paragraphs tell you who we will share your information with. You agree that we have the right to share your personal information with: Any member of our Group which means our subsidiaries, our ultimate holding company and its subsidiaries as defined in Section 1 on 59 of the UK Companies Act 2006. Subject to your consent to selected third parties including: Business Partners, Suppliers and Sub-Contractors for the performance of any contract we enter into with you. Analytics and Search Engine Providers that assist us in the improvement and optimisation of our Website. Credit Reference Agencies for the purpose of assessing your credit score where this is a condition of us entering into a contract with you. Any legal authorities in order to comply with anti money laundering regulations and responsibilities. In particular we may disclose your personal information as follows:

WITH YOUR CONSENT

In the event we sell or buy any business/assets in which case which require us to disclose your personal data to the prospective seller or buyer, such business/assets: If the Company or substantially all of its assets are required by the 3rd party, in which case personal data held by the Co relating to its customers will be one of the transferred assets. If we are under a duty to disclose or share your personal data in order to comply with legal obligation or to enforce/apply our Terms of Use and any other Agreements or to protect the rights, property or safety of our customers or others. OUTSIDE THE EU - If we send your personal info outside of the EU we will need your consent. Without that our policy is not to send personal information outside of the EU.

How we will look after your personal information we have collected

We will ensure we keep a record of your information. We will only keep your information for as long as we reasonably or legally need in order to provide you with the services you have requested or for a period of 2 years unless you have opted for us to keep it for specific times or reasons. Your personal information will be stored on secure servers based at our offices and protected by passwords to limit those with access. We will ensure your personal data is held compliant with your rights below. If the data is in hard copy format we take reasonable precautions to secure it. Under GDPR you have certain rights which we set out below;

The right not to be subjected to automatic decision making

The right to be informed about the personal information held and to access it

The right to check that the personal information we hold is accurate

The right to have inaccuracies deleted or altered or to have the information erased or to restrict processing

The right to take away any personal data that you have provided, you have consented to us obtaining or is obtained by automatic methods

The right to object generally and to lodge a complaint to the Information Commissioners Office